

System Ridership Report: January 2021

System wide ridership decreased by 72.4%, or more than 441,000 passengers, for the month of January as compared to January 2020. Ridership and fare revenue was greatly impacted due to the COVID-19 pandemic, which caused school campus closures and necessitated service reductions, reduction in bus capacity and non-collection of fares for social distancing purposes.

Table A: Ridership Trends by Fare Component

Fare Categories		Month		Fiscal Year to Date			
r are Categories	Jan-21	Jan-20	%Change	Jul 20 -Jan 21	Jul 19 - Jan 20	%Change	
Persons with Disabilities Cash	17	1,916	-99.1%	70	15,022	-99.5%	
Full Fare Prepaid ⁽¹⁾	25	86,261	-100.0%	160	638,166	-100.0%	
Free	167,809	8,120	1966.6%	1,289,838	65,533	1868.2%	
General Fare	5	70,256	-100.0%	27	502,503	-100.0%	
Santa Barbara City College	26	53,719	-100.0%	169	365,108	-100.0%	
Senior & Disabled Prepaid (2)	53	63,019	-99.9%	235	435,965	-99.9%	
Shuttle	16	12,337	-99.9%	18	123,899	-100.0%	
Senior Cash	15	15,540	-99.9%	42	111,965	-100.0%	
Youth(K-12) Prepaid (3)	43	57,227	-99.9%	175	362,552	-100.0%	
Special Pass Programs	6	4,667	-99.9%	90	29,598	-99.7%	
Tokens	1	1,556	-99.9%	4	11,117	-100.0%	
Transfers	53	36,541	-99.9%	422	265,078	-99.8%	
UC Santa Barbara	28	198,312	-100.0%	158	879,984	-100.0%	
Total	168,097	609,471	-72.4%	1,291,408	3,806,490	-66.1%	

⁽¹⁾ Includes adult 10-Ride and Unlimited 30-Day Passport use.

Table B: Revenue Hours and Revenue Miles

Metrics		Month		Fiscal Year to Date			
	Jan-21	Jan-20	%Change	Jul 20 -Jan 21	Jul 19 - Jan 20	%Change	
Passengers	168,097	609,471	-72.4%	1,291,408	3,806,490	-66.1%	
Revenue Hours	14,166	18,820	-24.7%	100,357	128,905	-22.1%	
Passengers per Rev Hour	11.87	32.38	-63.4%	12.87	29.53	-56.4%	
Revenue Miles	172,555	225,627	-23.5%	1,220,394	1,545,393	-21.0%	
Passengers per Rev Mile	0.97	2.70	-63.9%	1.06	2.46	-57.0%	

^{*}SOURCE: MTD PASSDAT PROGRAM, MTD TRANSIT DEVELOPMENT DEPARTMENT, PLANNING SECTION

⁽²⁾ Includes seniors' and persons with disabilities' 10-Ride and Unlimited 30-Day Passport use.

⁽³⁾ Includes student 10-Ride and Unlimited 30-Day Passport use.

Table C: January 2021 System Ridership

		·	Month		F	Fiscal Year to Date			
	LINE	Jan-21	Jan-20	%Change	Jul 20 -Jan 21	Jul 19 - Jan 20	%Change		
1	West Santa Barbara	16,230	27,824	-41.7%	120,827	189,557	-36.3%		
2	East Santa Barbara	23,772	42,882	-44.6%	173,453	292,872	-40.8%		
3	Oak Park	7,125	16,409	-56.6%	54,270	115,349	-53.0%		
4	Mesa/SBCC	3,793	10,731	-64.7%	31,664	77,926	-59.4%		
5	Mesa / La Cumbre	4,291	11,058	-61.2%	33,157	75,447	-56.1%		
6	Goleta	23,860	51,819	-54.0%	182,891	351,784	-48.0%		
7	County Health / Fairview	11,023	24,201	-54.5%	86,925	169,640	-48.8%		
10	Cathedral Oaks	-	1,836	-100.0%	-	11,890	-100.0%		
11	UCSB	31,352	102,364	-69.4%	240,329	608,943	-60.5%		
12x	Goleta Express	6,432	15,670	-59.0%	50,223	108,807	-53.8%		
14	Montecito	3,324	6,016	-44.7%	27,425	43,041	-36.3%		
15x	SBCC / UCSB Express	-	21,411	-100.0%	-	130,773	-100.0%		
16	City College Shuttle	-	8,312	-100.0%	-	57,190	-100.0%		
17	Low er West / SBCC	3,873	10,269	-62.3%	31,709	75,106	-57.8%		
20	Carpinteria	16,544	31,388	-47.3%	135,594	221,427	-38.8%		
23	Winchester Canyon	1,418	4,706	-69.9%	10,872	30,167	-64.0%		
24x	UCSB Express	8,240	45,805	-82.0%	64,454	314,321	-79.5%		
25	⊟lw ood	2,519	5,533	-54.5%	19,621	40,543	-51.6%		
27	Isla Vista Shuttle	4,301	39,445	-89.1%	27,994	170,328	-83.6%		
28	UCSB Shuttle	-	76,379	-100.0%	-	328,429	-100.0%		
36	Seaside Shuttle	-	4,525	-100.0%	-	37,946	-100.0%		
37	Crosstown Shuttle	-	7,470	-100.0%	-	52,575	-100.0%		
90	West Goleta Amtrak Shuttle	-	1,099	-100.0%	-	6,625	-100.0%		
91	East Goleta Amtrak Shuttle	-	736	-100.0%	-	3,498	-100.0%		
92	Santa Barbara Amtrak Shuttle	-	406	-100.0%	-	2,421	-100.0%		
	Booster Services	-	25,506	-100.0%	-	138,936	-100.0%		
Syst	em Subtotal	168,097	593,800	-71.7%	1,291,408	3,655,541	-64.7%		
Dow	ntown Waterfront Shuttles	-				·			
30	Dow ntow n Shuttle	-	13,477	-100.0%	-	121,213	-100.0%		
34	Waterfront Shuttle	-	2,194	-100.0%	-	29,736	-100.0%		
DW	S Total		15,671	-100.0%	-	150,949	-100.0%		
Syst	em Total	168,097	609,471	-72.4%	1,291,408	3,806,490	-66.1%		
D. 1	1- 1 B1-								
Hela	ted Routes								
11, 2	24x, 27, 28 UCSB Lines	43,893	263,993	-83.4%	332,777	1,422,021	-76.6%		

Related Routes						
11, 24x, 27, 28 UCSB Lines	43,893	263,993	-83.4%	332,777	1,422,021	-76.6%
1, 2, 37 East/West & Crosstow n	40,002	78,176	-48.8%	294,280	535,004	-45.0%
4, 5, 15x, 16, 17 Mesa Lines	11,957	61,781	-80.6%	96,530	416,442	-76.8%
6, 11 State/Hollister	55,212	154,183	-64.2%	423,220	960,727	-55.9%

^{*}SOURCE: MTD PASSDAT PROGRAM, MTD TRANSIT DEVELOPMENT DEPARTMENT, PLANNING SECTION

TABLE C NOTES - PERIOD OVER PERIOD COMPARISON EXCEPTIONS: SYSTEM CHANGES AND ENHANCEMENTS OCCUR THROUGHOUT THE YEAR. THESE AFFECT THE QUALITY OF CONCLUSIONS DRAWN WHEN COMPARING RIDERSHIP PERIOD OVER PERIOD FOR THOSE LINES THAT ARE MODIFIED.

Table D: January 2021 - Passengers Per Hour

	LINE		Month			Fiscal Year to Date	l
	LINE	Jan-21	Jan-20	%Change	Jul 20 -Jan 21	Jul 19 - Jan 20	%Change
1	West Santa Barbara	17.6	29.7	-41.0%	18.4	29.3	-37.1%
2	East Santa Barbara	16.7	29.4	-43.2%	17.1	29.0	-41.2%
3	Oak Park	9.2	20.3	-54.4%	9.7	20.7	-53.0%
4	Mesa/SBCC	10.5	28.3	-63.1%	12.1	29.4	-59.0%
5	Mesa / La Cumbre	7.2	18.5	-60.8%	8.0	18.3	-56.2%
6	Goleta	14.3	30.0	-52.5%	15.5	29.7	-47.7%
7	Calle Real / Fairview	9.0	18.7	-51.9%	9.8	19.0	-48.3%
10	Cathedral Oaks	-	12.7	-100.0%	-	11.9	-100.0%
11	UCSB	12.2	39.4	-69.1%	13.3	34.0	-60.8%
12x	Goleta Express	10.7	25.1	-57.2%	12.0	25.3	-52.7%
14	Montecito	8.2	14.1	-41.7%	9.4	14.7	-35.9%
15x	SBCC / UCSB Express	-	35.7	-100.0%	-	32.2	-100.0%
16	City College Shuttle	-	40.4	-100.0%	-	40.2	-100.0%
17	Low er West / SBCC	14.3	36.2	-60.6%	16.2	38.5	-58.0%
20	Carpinteria	10.8	20.2	-46.5%	12.5	20.7	-39.5%
23	Winchester Canyon	7.2	23.4	-69.2%	7.9	21.8	-63.9%
24x	UCSB Express	8.0	44.1	-81.9%	8.9	43.8	-79.6%
25	Ellw ood	11.2	23.9	-53.3%	12.4	25.5	-51.5%
27	Isla Vista Shuttle	11.8	61.2	-80.7%	10.9	46.3	-76.4%
28	UCSB Shuttle	-	92.7	-100.0%	-	70.3	-100.0%
36	Seaside Shuttle	-	12.6	-100.0%	-	15.4	-100.0%
37	Crosstow n Shuttle	-	14.6	-100.0%	-	14.8	-100.0%
90	West Goleta Amtrak Shuttle	-	98.7	-100.0%	-	86.2	-100.0%
91	East Goleta Amtrak Shuttle	-	66.1	-100.0%	-	45.5	-100.0%
92	Santa Barbara Amtrak Shuttle	-	24.8	-100.0%	-	21.4	-100.0%
•	Booster Services	-	90.3	-100.0%	-	91.6	-100.0%
Syst	em Average	11.9	33.4	-64.5%	12.9	30.4	-57.7%
Dow	ntown Waterfront Shuttles	<u> </u>					
30	Dow ntow n Shuttle	-	16.8	-100.0%	-	18.9	-100.0%
34	Waterfront Shuttle	_	8.7	-100.0%	_	13.3	-100.0%
DW	S Average	-	14.9	-100.0%	- 17.4 -100.0		
Syst	em Total	11.9	32.4	-63.4%	12.9	29.5	-56.4%

Related Routes						
11, 24x, 27, 28 UCSB Lines	32	238	-86.5%	33	194	-82.9%
1, 2, 37 East/West & Crosstow n	17.0	26.9	-36.7%	17.6	26.6	-33.8%
4, 5, 15x, 16, 17 Mesa Lines	9.7	29.9	-67.4%	11.1	29.3	-62.2%
6, 11 State/Hollister	13.0	35.7	-63.5%	14.2	32.3	-56.0%

^{*}SOURCE: GFI GENFARE, MTD TRANSIT DEVELOPMENT DEPARTMENT, PLANNING SECTION

Table E: January 2021 – 'At Capacity' Loads Indicated

Classified as a 30-foot vehicle with 10 or more standees, or a 40-foot vehicle with 20 or more standees.

	LINE		Month		F	Fiscal Year to Date	
	LIIVL	Jan-21	Jan-20	%Change	Jul 20 -Jan 21	Jul 19 - Jan 20	%Change
1	West Santa Barbara	12	3	300.0%	25	29	-13.8%
2	East Santa Barbara	21	11	90.9%	55	50	10.0%
3	Oak Park	2	4	-50.0%	2	25	-92.0%
4	Mesa/SBCC	-	-	0.0%	2	5	-60.0%
5	Mesa / La Cumbre	-	2	-100.0%	1	25	-96.0%
6	Goleta	5	8	-37.5%	39	98	-60.2%
7	Calle Real / Fairview	1	4	-75.0%	8	15	-46.7%
10	Cathedral Oaks	-	-	0.0%	-	1	-100.0%
11	UCSB	3	93	-96.8%	45	344	-86.9%
12x	Goleta Express	4	4	0.0%	10	22	-54.5%
14	Montecito	-	15	-100.0%	7	22	-68.2%
15x	SBCC / UCSB Express	-	44	-100.0%	-	139	-100.0%
16	City College Shuttle	-	12	-100.0%	-	22	-100.0%
17	Low er West / SBCC	1	-	0.0%	3	3	0.0%
20	Carpinteria	5	3	66.7%	29	90	-67.8%
23	Winchester Canyon	-	-	0.0%	-	5	-100.0%
24x	UCSB Express	1	37	-97.3%	2	172	-98.8%
25	⊟lw ood	-	-	0.0%	-	4	-100.0%
27	Isla Vista Shuttle	1	97	-99.0%	4	411	-99.0%
28	UCSB Shuttle	-	137	-100.0%	-	282	-100.0%
36	Seaside Shuttle	-	-	0.0%	-	16	-100.0%
37	Crosstow n Shuttle	-	1	-100.0%	-	4	-100.0%
90	West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91	East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92	Santa Barbara Amtrak Shuttle	-	-	0.0%	-	-	0.0%
	Booster Services	-	60	-100.0%	-	384	-100.0%
Syst	em Subtotal	56	535	-89.5%	232	2,168	-89.3%
Dow	ntown Waterfront Shuttles		-			•	
30	Dow ntow n Shuttle	-	6	-100.0%	-	44	-100.0%
34	Waterfront Shuttle	-	-	0.0%	-	5	-100.0%
DW.	s Total		6	-100.0%		49	-100.0%
Sys	em Total	56	541	-89.6%	232	2,217	-89.5%

^{*}SOURCE: GFI GENFARE, MTD TRANSIT DEVELOPMENT DEPARTMENT, PLANNING SECTION

Table F: January 2021 – 'Too Full to Board' Loads Indicated

Passengers were refused service because a vehicle was too full to safely board additional riders.

	LINE		Month		F	iscal Year to Date	
	LIIVL	Jan-21	Jan-20	%Change	Jul 20 -Jan 21	Jul 19 - Jan 20	%Change
1	West Santa Barbara	78	1	100.0%	322	3	10633.3%
2	East Santa Barbara	202	1	20100.0%	937	18	5105.6%
3	Oak Park	82	1	8100.0%	340	4	8400.0%
4	Mesa/SBCC	5	-	100.0%	23	-	100.0%
5	Mesa / La Cumbre	4	-	100.0%	51	7	628.6%
6	Goleta	277	18	1438.9%	1,446	52	2680.8%
7	Calle Real / Fairview	25	-	100.0%	192	2	9500.0%
10	Cathedral Oaks	-	2	-100.0%	-	12	-100.0%
11	UCSB	292	174	67.8%	1,768	567	211.8%
12x	Goleta Express	20	1	1900.0%	93	51	82.4%
14	Montecito	10	-	100.0%	174	1	17300.0%
15x	SBCC / UCSB Express	-	53	-100.0%	-	192	-100.0%
16	City College Shuttle	-	1	-100.0%	-	14	-100.0%
17	Low er West / SBCC	7	-	100.0%	27	2	1250.0%
20	Carpinteria	168	-	100.0%	1,110	10	11000.0%
23	Winchester Canyon	2	1	100.0%	17	7	142.9%
24x	UCSB Express	15	60	-75.0%	48	456	-89.5%
25	⊟lw ood	3	-	100.0%	16	1	1500.0%
27	Isla Vista Shuttle	48	104	-53.8%	98	512	-80.9%
28	UCSB Shuttle	-	268	-100.0%	-	652	-100.0%
36	Seaside Shuttle	-	-	0.0%	-	5	-100.0%
37	Crosstow n Shuttle	-	1	-100.0%	-	2	-100.0%
90	West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91	East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92	Santa Barbara Amtrak Shuttle	-	-	0.0%	-	-	0.0%
	Booster Services	-	16	-100.0%	-	180	-100.0%
Syst	em Subtotal	1,238	702	76.4%	6,662	2,750	142.3%
Dow	ntown Waterfront Shuttles						
30	Dow ntow n Shuttle	-	12	-100.0%	-	83	-100.0%
34	Waterfront Shuttle	-	1	-100.0%	-	6	-100.0%
DW.	S Total	-	13	-100.0%	- 00	89	-100.0%
Sys	em Total	1,238	715	73.1%	6,662	2,839	134.7%

^{*}SOURCE: GFI GENFARE, MTD TRANSIT DEVELOPMENT DEPARTMENT, PLANNING SECTION

Table G: January 2021 - Bicycles Carried

	LINE		Month		F	iscal Year to Date	
	LINE	Jan-21	Jan-20	%Change	Jul 20 -Jan 21	Jul 19 - Jan 20	%Change
1	West Santa Barbara	193	143	35.0%	1,403	1,121	25.2%
2	East Santa Barbara	511	457	11.8%	3,556	2,965	19.9%
3	Oak Park	10	93	-89.2%	433	729	-40.6%
4	Mesa/SBCC	70	107	-34.6%	824	766	7.6%
5	Mesa / La Cumbre	126	207	-39.1%	1,145	1,261	-9.2%
6	Goleta	1,039	934	11.2%	8,310	7,072	17.5%
7	Calle Real / Fairview	388	471	-17.6%	3,281	3,314	-1.0%
10	Cathedral Oaks	-	20	-100.0%	-	276	-100.0%
11	UCSB	1,535	1,593	-3.6%	11,700	11,277	3.8%
12x	Goleta Express	472	459	2.8%	3,690	3,442	7.2%
14	Montecito	95	64	48.4%	833	573	45.4%
15x	SBCC / UCSB Express	-	324	-100.0%	-	1,818	-100.0%
16	City College Shuttle	-	60	-100.0%	1	411	-99.8%
17	Low er West / SBCC	70	62	12.9%	542	524	3.4%
20	Carpinteria	657	670	-1.9%	5,805	4,797	21.0%
23	Winchester Canyon	45	65	-30.8%	436	452	-3.5%
24x	UCSB Express	608	808	-24.8%	5,096	5,764	-11.6%
25	Ellw ood	52	54	-3.7%	702	731	-4.0%
27	Isla Vista Shuttle	64	201	-68.2%	451	1,088	-58.5%
28	UCSB Shuttle	-	435	-100.0%	-	2,145	-100.0%
36	Seaside Shuttle*	-	-	0.0%	-	3	-100.0%
37	Crosstow n Shuttle*	-	-	0.0%	-	5	-100.0%
90	West Goleta Amtrak Shuttle	-	-	0.0%	-	14	-100.0%
91	East Goleta Amtrak Shuttle	-	20	-100.0%	-	26	-100.0%
92	Santa Barbara Amtrak Shuttle	-	1	-100.0%	-	3	-100.0%
	Booster services	-	30	-100.0%	2	166	-98.8%
Syst	tem Subtotal	5,935	7,278	-18.5%	48,210	50,743	-5.0%
Dow	ntown Waterfront Shuttles						
30	Downtown Shuttle*	-	-	0.0%	1	-	100.0%
34	Waterfront Shuttle*	-	2	-100.0%	-	2	-100.0%
DW	S Total	-	2	-100.0%	1	2	-50.0%
Sys	tem Total	5,935	7,280	-18.5%	48,211	50,745	-5.0%

^{*}SOURCE: GFI GENFARE, MTD TRANSIT DEVELOPMENT DEPARTMENT, PLANNING SECTION
*THE ELECTRIC SHUTTLE CANNOT CARRY BICYCLES, UNLESS REPLACED BY A DIESEL VEHICLE

Table H: January 2021 – Wheelchairs Boarded

	LINE		Month		F	Fiscal Year to Date	
	LINE	Jan-21	Jan-20	%Change	Jul 20 -Jan 21	Jul 19 - Jan 20	%Change
1	West Santa Barbara	69	92	-25.0%	582	862	-32.5%
2	East Santa Barbara	232	127	82.7%	1,562	976	60.0%
3	Oak Park	43	60	-28.3%	324	453	-28.5%
4	Mesa/SBCC	8	33	-75.8%	83	134	-38.1%
5	Mesa / La Cumbre	9	41	-78.0%	70	411	-83.0%
6	Goleta	115	154	-25.3%	878	1,096	-19.9%
7	Calle Real / Fairview	75	157	-52.2%	781	1,175	-33.5%
10	Cathedral Oaks	-	1	-100.0%	-	26	-100.0%
11	UCSB	163	212	-23.1%	1,132	1,370	-17.4%
12x	Goleta Express	24	48	-50.0%	214	401	-46.6%
14	Montecito	6	24	-75.0%	89	92	-3.3%
15x	SBCC / UCSB Express	-	-	0.0%	-	6	-100.0%
16	City College Shuttle	-	44	-100.0%	-	240	-100.0%
17	Lower West / SBCC	4	24	-83.3%	42	130	-67.7%
20	Carpinteria	92	174	-47.1%	857	967	-11.4%
23	Winchester Canyon	5	2	150.0%	8	19	-57.9%
24x	UCSB Express	21	40	-47.5%	186	297	-37.4%
25	⊟lw ood	7	3	133.3%	36	54	-33.3%
27	Isla Vista Shuttle	7	5	40.0%	32	25	28.0%
28	UCSB Shuttle	-	3	-100.0%	-	20	-100.0%
36	Seaside Shuttle	-	6	-100.0%	-	22	-100.0%
37	Crosstow n Shuttle	-	10	-100.0%	-	97	-100.0%
90	West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91	East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92	Santa Barbara Amtrak Shuttle	-	-	0.0%	-	2	-100.0%
	Booster Services	-	-	0.0%	-	4	-100.0%
Syst	em Subtotal	880	1,260	-30.2%	6,876	8,879	-22.6%
Dow	ntown Waterfront Shuttles						
30	Dow ntow n Shuttle	-	40	-100.0%	-	395	-100.0%
34	Waterfront Shuttle	-	5	-100.0%	-	79	-100.0%
DW.	s Total		45	-100.0%	-	474	-100.0%
Sys	em Total	880	1,305	-32.6%	6,876	9,353	-26.5%

^{*}SOURCE: GFI GENFARE, MTD TRANSIT DEVELOPMENT DEPARTMENT, PLANNING SECTION

Table I: Ridership by Day Type

January 2021

January 2020

	Ridership	Days	Avg Daily Ridership	Ridership	Days	Avg Daily Ridership	Change in Daily Ridership	% Change in Daily Ridership
Weekday	119,160	19	6,272	512,465	21	24,403	-18,132	-74.3%
Saturday	28,198	6	4,700	56,820	5	11,364	-6,664	-58.6%
Sunday	20,739	6	3,457	40,186	5	8,037	-4,581	-57.0%
Total	168,097	31	5,422	609,471	31	19,660	-14,238	-72.4%

FY 2021 FY 2020

	Ridership	Days	Avg Daily Ridership	Ridership	Days	Avg Daily Ridership	Change in Daily Ridership	% Change in Daily Ridership
Weekday	992,564	143	6,941	3,159,151	145	21,787	-14,846	-68.1%
Saturday	163,876	34	4,820	359,332	33	10,889	-6,069	-55.7%
Sunday	134,968	36	3,749	288,007	35	8,229	-4,480	-54.4%
Total	1,291,408	213	6,063	3,806,490	213	17,871	-11,808	-66.1%

^{*}SOURCE: GFI GENFARE, MTD TRANSIT DEVELOPMENT DEPARTMENT, PLANNING SECTION

External Factors Affecting Ridership

Service Days & School Days:

	Weekdays	Saturdays	Sundays	HS + JHS	SBCC	UCSB
Jan-21	20	5	5	0	0	0
Jan-20	19	5	6	15	10	10

^{*}SOURCE: GREGORIAN CALENDAR, SB AREA SCHOOL DISTRICT, SBCC, UCSB. SS=SUMMER SESSION

Weather: There were four more days of rain in January 2021 than in January 2020.

	Temperature (°F)	High	Average	Low	Precipitation	
Jan-21	Maximum	86	63	52	Weekday: 4.11 in (5 days)	
	Mean	66	53	42	Saturday: 0.15 in(1 day)	4.28 in
	Minimum	52	38	36	Sunday: 0.02 in (1 day)	
Jan-20	Maximum	73	60	57	Weekday: 0.55 in (3 days)	
	Mean	63	54	44	Saturday: 0.0 in(0 days)	0.55 in
	Minimum	56	47	36	Sunday: 0.0 in (0 days)	

^{*}SOURCE: WWW.WUNDERGROUND.COM

Addendum: Data Source Documentation

^{*}GFI Genfare data is taken directly from the electronic fare box system on each MTD vehicle equipped. In general, GFI data has not been verified, modified, adjusted, added, or removed since being captured at the time of the driver/passenger transaction. GFI data is considered raw data.

^{*}Passdat program accuracy is determined by the amount of GFI fare box data that remains unchanged as compared to Trapeze Run and Trip templates for the evaluation time period. Both human and mechanical errors influence the need to make manual adjustments. These corrections are defined and determined by evaluation of historical and experiential ridership patterns.